

Hexaware



"Hexaware has certified resources that offer seamless services using proven and accelerated methodologies. The company specializes in designing and implementing cloud-native Guidewire solutions, enabling scalability, flexibility and cost-efficiency."

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Overview

Hexaware is headquartered in Mumbai, India. It has more than 30,000 employees across 54 offices in 28 countries. In FY23, the company generated \$1.3 billion in revenue, with Financial Services as its largest segment. Hexaware offers end-to-end Guidewire solutions, including implementation, integration, migration and ongoing support. It leverages automation, cloud capabilities and deep industry expertise to enhance operational efficiency and accelerate digital transformation for insurers. Its client base is spread across North America, Europe and APAC.

Strengths

AI-led support and maintenance:

Hexaware's Guidewire managed services employ prebuilt accelerators to optimize performance, security and scalability while reducing TCO and improving productivity. It offers deep expertise, a proven methodology, advanced AI and GenAI tools and strategic partnerships to enhance efficiency, mitigate risks and drive better business outcomes, including improved process-level gains and customer satisfaction.

Focus on Guidewire cloud: Hexaware's automation-led upgrade factory accelerates on-premises to cloud platform upgrades. It provides cloud consulting to help insurers assess readiness, develop migration road maps and optimize investments. Hexaware specializes in migrating Guidewire

applications, system integration and offering managed services for ongoing support, monitoring and updates, ensuring efficiency, scalability and minimal disruption.

Comprehensive quality and testing services:

Hexaware offers quality assurance and testing services for Guidewire applications, utilizing specialized accelerators and tools, including an automation test framework for on-premises and Guidewire cloud that auto-generates test cases to speed up testing cycles. AI and ML enhance test automation, improving test case coverage, efficiency and defect management.

Caution

Hexaware's client base is primarily focused on personal insurance, with quality assurance driving most of its revenue. To be recognized as an end-to-end Guidewire partner, Hexaware needs to expand its expertise by handling complex system implementations in commercial and specialty lines.